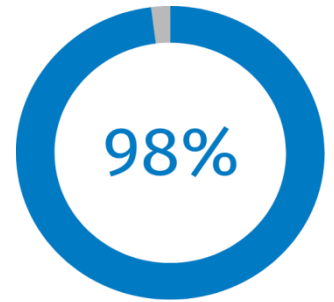


FREEDOM OF INFORMATION UPDATE - QUARTER 4 (2019/20)

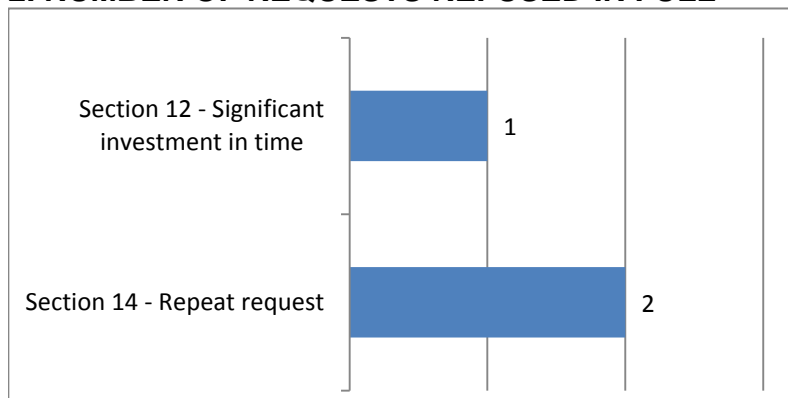
1. TOTAL REQUESTS RECEIVED IN QUARTER 4

In the fourth quarter of 2019/2020, the Trust received **114** requests of which **112 (98%)** received a response within 20 working days. No requests from this quarter are outstanding. The drop from 100% is due to COVID-19 activities.

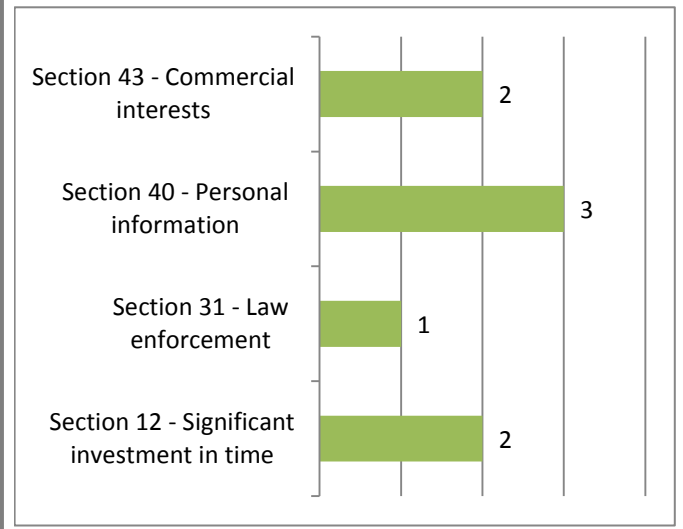
The Freedom of Information Act 2000 requires the Trust to respond to requests within **20 working days** and the Information Commissioner's Office (ICO) has set a statutory timescale for public authorities to achieve **90%** of all requests to be responded to within 20 working days.



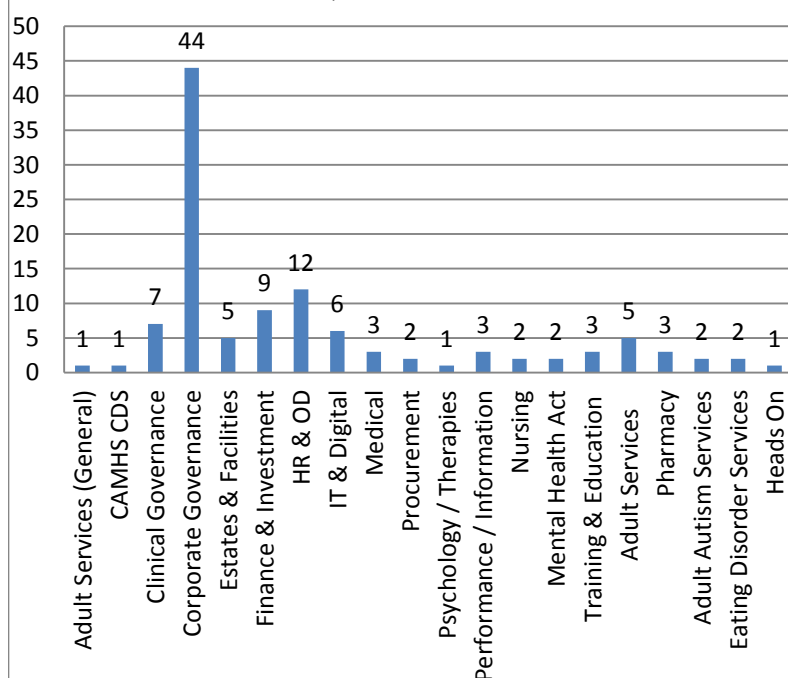
2. NUMBER OF REQUESTS REFUSED IN FULL



3. NUMBER OF REQUESTS REFUSED IN PART



4. NUMBER OF REQUESTS BY SERVICE



5. CONTACT DETAILS

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