



The Haven at Mill View

24 Hour Adult Crisis Assessment Unit

Frequently Asked Questions

What is the Haven

The Haven is a dedicated, mental health crisis assessment facility located on the Mill View Hospital site and available 24 hours a day.

Who can attend The Haven at Mill View

Our trained NHS staff provide a crisis assessment for anyone aged over 18 at The Haven.

How many beds at The Haven?

The Haven does not have beds, instead it has comfortable reclining chairs in curtained private areas for people.

Lights in the personal spaces can be dimmed and cosy blankets can be provided. There is also an outside garden area.

Who Can Make A Referral to the Haven

Referrals will be accepted from any Sussex Partnership urgent or crisis team across Sussex and **neighbouring mental health Trusts** for a patient who is registered with a Sussex GP or resident in Sussex.

External referrals are accepted from:

- SECAMB
- Sussex Police
- Sussex Community Foundation Trust

· Acute hospitals (via Mental Health Liaison Team or MH Senior Nurse Practitioner)

· Other partner organisations including primary care where the person would otherwise be directed to A&E.

How Referrals be made?

Referrals should be made by telephone so that a clinical triage can be completed.

0300 304 0220 (24 hours)

Who Can be Referred?

The **Haven at Mill View** will offer crisis assessments for:

- Adults aged 18 and over
- Adults **not subject to the Mental Health Act** (i.e. S136)
- Medically fit and do not require urgent or emergency physical health care or assessment
- Adults have mental capacity to participate in the crisis assessment and are agreeing to attend The Haven.
- Adults who would have been signposted to attend A&E or where a community based mental health urgent care service is not available locally or as an alternative to S136.

We will **not** accept a person who is intoxicated and is not currently fit to participate in a mental health crisis assessment.